



## Communication Exercise

Individual conducting the exercise should use the 24/7 contact numbers listed below.

New Brunswick	506-453-2133
Newfoundland and Labrador	709-729-3703
Nova Scotia	902-424-5620
Prince Edward Island	902-892-9365
Quebec	418-528-1666
Connecticut	860-566-3180
Maine	207-624-4400
Massachusetts	508-820-2000
New Hampshire	603-271-2231
Rhode Island	401-946-9996
Vermont	802-244-8721

Phone calls should be made to each state/province within the month prior to each semi-annual meeting of the IEMG. Two calls should be made, one during business hours and the other during non-business hours.

Caller should identify themselves as representing the International Emergency Management Group. They should ask to be connected EMA/EMO Duty Officer. If the call taker does not know who that is then the caller should request the state/province EMA/EMO director.

Caller should document the following:

- Not connected to anyone with knowledge of IEMG
- Connected to correct person
- Connected via a call back from correct person, record the time it took to receive that call.

If connected ask if they have a copy of the GOM.

- Yes
- No

Verify the name of the individual.

Confirm that the number you called is the correct contact number.

